

IKEV2 INSTALLATION GUIDE ANDROID 14

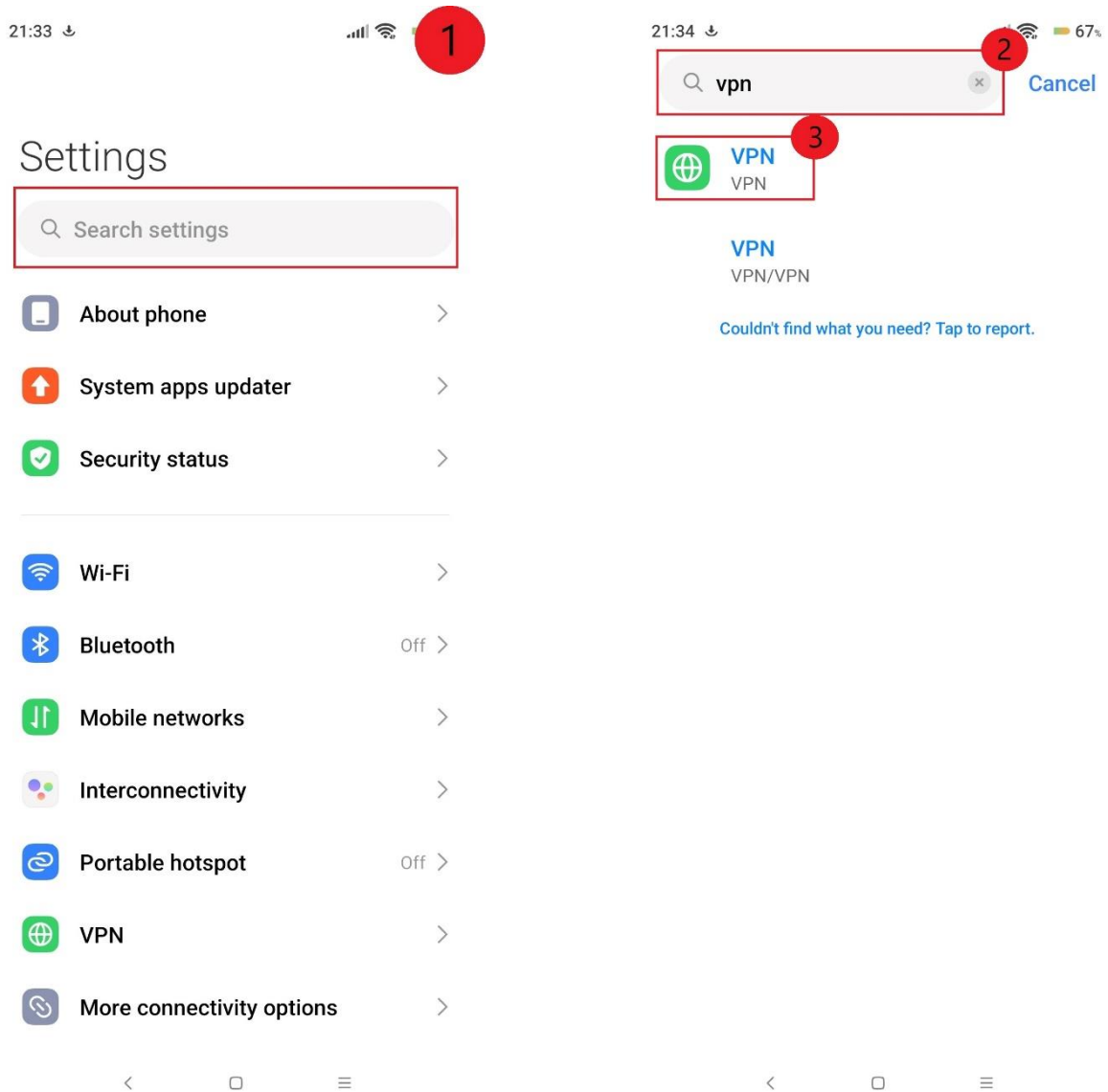
This guide will help you to set up the connection to our servers in a few simple steps. You only need to do this once, when you are about to use Hidden24 for the first time.

You'll also receive some instructions on how to connect and disconnect the VPN connection, and some troubleshooting tips if needed.

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PART 1: CREATE A VPN CONNECTION

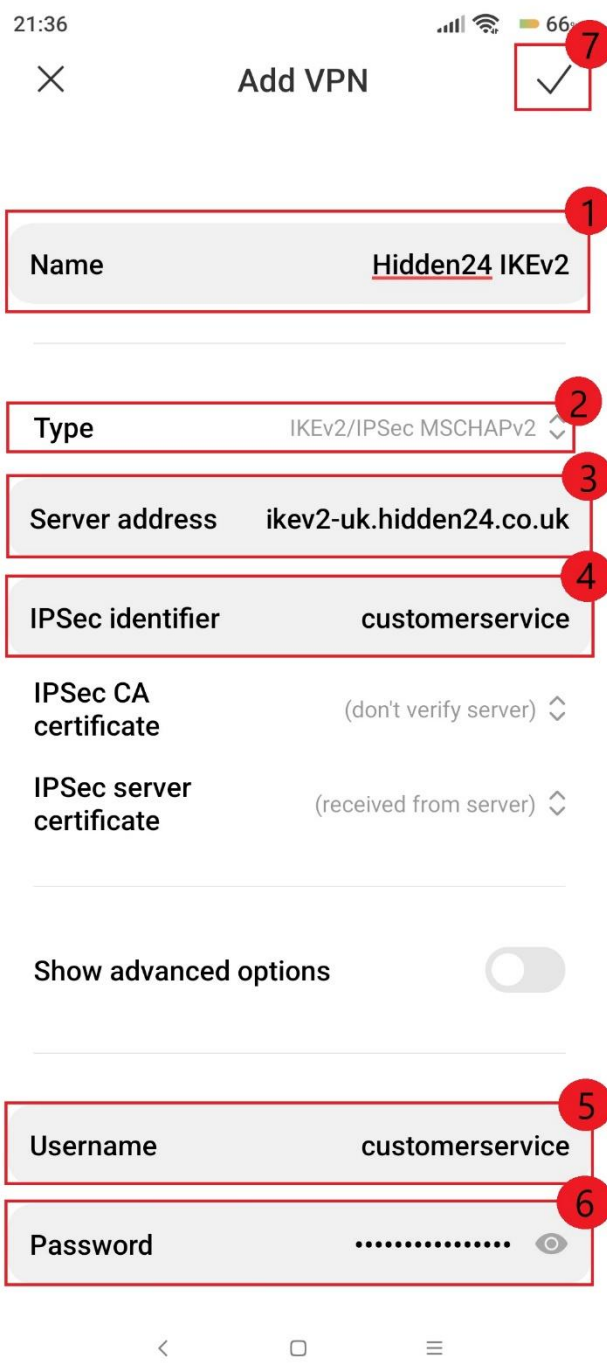


Step 1: Go to the **search bar** (1) at the top of your **settings app** and write **"VPN"** (2).

Step 2: Click the option named **"VPN"** (3). You might get several results, but they are all likely to lead to the same place.



Step 3: Click on "Add VPN" at the bottom of the screen.



Step 4:

(1) In the field "Name", you give your connection a name. This needs to be unique which means no other connection can't have the same name. We recommend that you name it "Hidden24 IKEv2", but you can give it any name you'd like.

(2) In the field "Type", it should be IKEv2/IPSEC MSCHAPv2 by default, but make sure you have the same type.

(3) In the field "Server address", enter the server address "ikev2-uk.hidden24.co.uk".

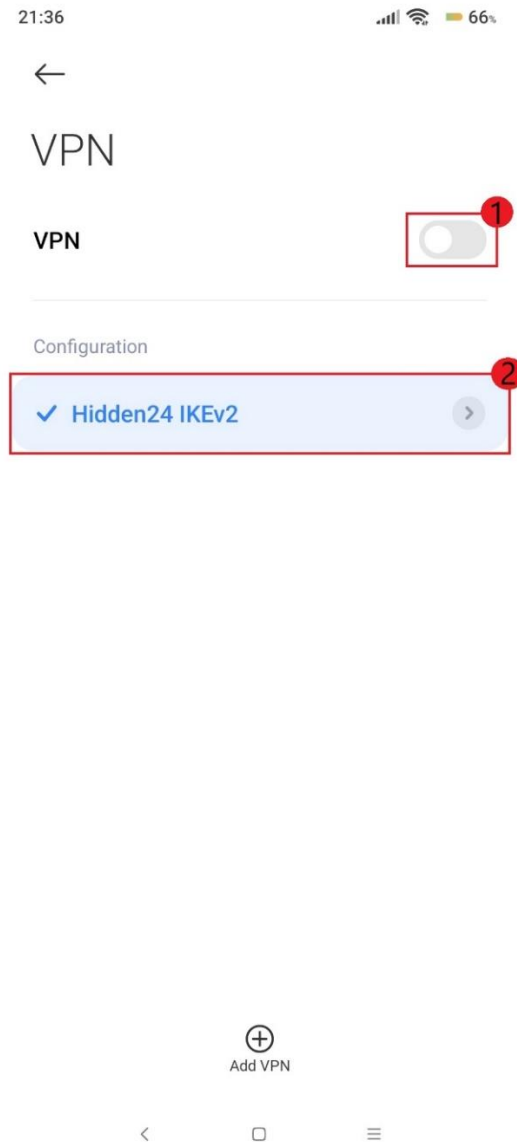
(4) In the field "IPSec identifier", enter your username that you chose when creating your account.

(5) In the field "Username", enter your username that you chose when creating your account.

(6) In the field "Password", enter your password that you chose when creating your account.

(7) Finally, you click the **save button** in the top right.

PART 2: CONNECTING TO HIDDEN24



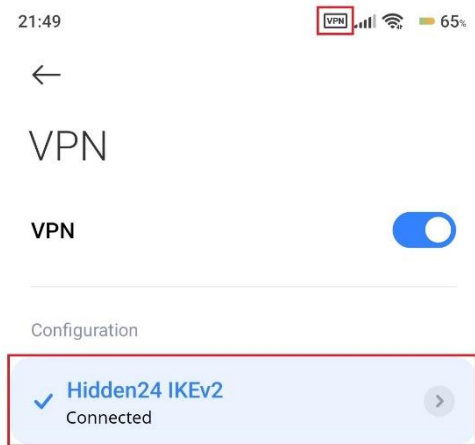
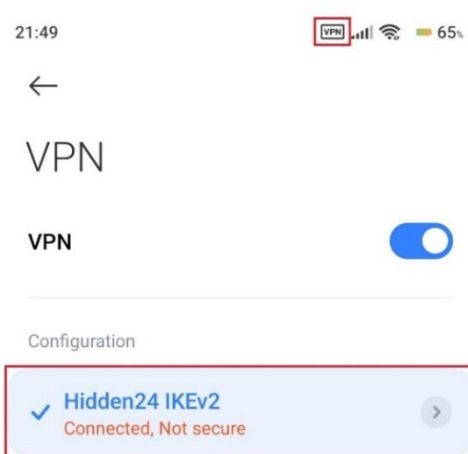
Once you've saved your connection, you'll be returned to your VPN-Connections and from here you can choose the connection you want to use (2) and click "**Connect**" (1). To disconnect, simply press the same sliding button.

WHEN YOU ARE CONNECTED

When you connect to our VPN on Android, you may see a message saying **"Connected, Not secure"**

This message appears because our VPN supports both modern, highly secure encryption protocols, as well as older ones for backwards compatibility with older devices. However, rest assured that your connection is secure!

Android always negotiates the most secure protocol available. The warning simply indicates that older encryption is also supported, which Android objects to — perhaps a bit unnecessarily.



FEEDBACK ON THE GUIDE OR DO YOU NEED MORE HELP?

Please reach out to us by creating a ticket on our website or send us an email on customerservice@hidden24.co.uk and we'll help you!

We wish you lots of secure and safe browsing with Hidden24!